

**Vakantiepark Delftse Hout is a private property, and we kindly ask all guests and visitors to follow our rules and regulations to ensure an enjoyable and comfortable stay for everyone.**

**Together, we can create a pleasant atmosphere at our holiday park.**

## Reception, arrival and departure

- The opening hours of the reception are indicated at the entrance to the reception; in case of emergencies outside of the opening hours call the emergency number.
- Upon arrival at the campsite, everyone is required to register at reception to check in, this includes visitors.
- Check-in is available from 15:00 for accommodations and from 14:00 for camping pitches.
- Check-out time is before 10:00 for accommodations and before 11:00 for camping pitches.
- Guests are welcome, but must be registered at reception upon arrival. If your guests stay overnight, an additional fee will apply based on the length of their stay.
- Please note: A maximum of 6 people is allowed per camping pitch, including your own family. For accommodations, the stated maximum occupancy must not be exceeded.
- For each stay, a maximum stay of 28 nights applies in the periods from 20 March to 30 June and from 1 September to 31 October. In the period from 1 July to 31 August, a maximum stay of 21 nights applies

## Gate barriers and traffic

- Between 07:00 and 23:00, the main gate and barriers are closed. During these hours, it is not possible to drive in or out. On foot or by bicycle, you can enter and exit via the pedestrian gate. To open this gate, enter: \* followed by the last 5 digits of your reservation number, then #.
- After 23:00, you can park your car in the designated parking spots on the Korftlaan.
- The maximum speed on the campsite is walking pace (10 km per hour)

## Atmosphere and Quiet hours

- Together, we create a pleasant atmosphere in the park. Any form of nuisance has no place here. Please respect other people's belongings, peace, and privacy. Physical, verbal, or non-verbal aggression will not be tolerated.
- Quiet hours are in effect between 23:00 and 07:00 in the park. During this time, loud talking, singing, other noise, and motor vehicle traffic are not permitted.
- The use of speakers, musical instruments, and other devices that may cause excessive noise is not permitted. If we receive a complaint, it will be considered a disturbance.
- Public drunkenness, possession of drugs (including soft drugs), and open bottles or cans of alcohol are prohibited. Setting off fireworks in the park is also not allowed.

## Campfire and BBQ

- Open fires of any kind are not allowed (e.g., fire pits, stoves, or barbecues).
- Barbecuing is only permitted under the following conditions.
  - Place the barbecue on a paved surface.
  - do not place barbecues on garden tables or verandas of the accommodation.
  - Always keep a bucket of water and/or a fire extinguisher within reach.
  - Only electricity, gas, charcoal, or briquettes may be used as fuel. Spirits or other accelerants are not permitted.
  - Allow the barbecue to cool down for at least 12 hours after use.
  - Do not dispose of disposable barbecues until they are completely extinguished and cooled.

## Camping pitches

- Only one main camping unit (tent, trailer tent, caravan, motorhome) may be placed on each pitch, regardless of how spacious it may be.
- An additional tent of max. 6 m<sup>2</sup> may only be placed in consultation with reception.
- An awning, canopy or shelter that can be attached to the camping equipment is permitted. This must always be securely fastened with pegs and guy ropes.
- For safety reasons, party tents or shelters are not permitted.
- Subletting the camping accommodation is not permitted.
- A maximum of 6 people may stay overnight per camping pitch.
- One car is permitted per camping pitch. Please park this within the camping pitch you have rented. If this is not possible, you can park your car on the Korftlaan.
- A maximum of 2 propane or butane bottles are permitted at camping pitches, outside the camping equipment. Only use bottles up to a maximum of 10 litres and with an approved gas hose. Butane gas hoses (black) and propane gas hoses (orange) must not be older than 2 years. Gas pressure regulators must not be older than 5 years.

## Rental accommodation

- Smoking is prohibited in all buildings and rental accommodation.
- A deposit of €100 is required for all rental accommodations. If the accommodation is not left in proper condition, or if damage has occurred during your stay, the deposit (or part of it) will not be refunded. This also applies if departure rules are not followed.
- Before departure, you are expected to:
  - Vacuum the accommodation.
  - Leave the kitchen and inventory clean (including an empty dishwasher).
  - Dispose of all rubbish in the containers at the entrance.
  - Remove bed linen and place it in the blue laundry bag or in a pillowcase.
- Each accommodation has its own unique furnishings. Taking furniture outside or moving it to other accommodation is not permitted
- One car is allowed per accommodation. Please park in the designated spot.
- Subletting the accommodation is not permitted.
- Never share the code for the gate and/or your door pass with others. Before departure, return all passes for the holiday accommodation to reception. A fee of €5 will be charged for lost passes.
- If you cause damage to our property during your stay, we will charge you for this damage.

## Visitors

- If you are expecting visitors, please notify reception. A maximum of four visitors per camping pitch or accommodation is permitted. Organising parties is not permitted. In addition, your visitors are not permitted to use our facilities, such as the swimming pool and entertainment.
- Visitors' vehicles, such as cars, fat bikes, mopeds and scooters, must be parked outside the grounds.
- In accordance with privacy legislation, we are not permitted to disclose pitch or accommodation numbers to visitors. You are responsible for informing your visitors of your location.
- Visitors are not permitted to drive their cars onto the site for loading/unloading. Handcarts are available on request for this purpose; please enquire at reception.
- Visitors are welcome from 8:30 to 21:00. They must leave the grounds by 21:00
- As a tenant of a camping pitch or accommodation, you are responsible for the behaviour of your fellow guests and/or visitors at the campsite; you must therefore ensure that they comply with the rules of conduct and other regulations of Vakantiepark Delftse Hout. In order to maintain the atmosphere and tranquillity at the campsite, everyone is expected to behave in such a way that they do not cause any nuisance to others.

# Rules & Regulations

## Pets

- One pet per pitch is permitted if you are staying in your own tent, camper van or caravan. We charge a surcharge per night for the pet. Do not leave your pet alone in your camping equipment or car.
- The maximum pets per pitch or accommodation includes visitors/guests.
- Dogs must be kept on a leash at all times during their stay and walked outside in the Delftse Hout area/Korftlaan. Be alert for accidents and clean up after your dog immediately.
- Pets must not cause any nuisance to other guests. Dogs on the government's high-risk list are prohibited and may be refused.
- There is one accommodation available where one pet is allowed; pets are not allowed in any of our other accommodations.
- Pets are not allowed in the sanitary building, inside the brasserie, the playground, or in and around the swimming pool.

## Electric cars

- Electric cars may only be charged at specially designated charging stations. They may not be charged from a power socket at the accommodation or on the campsite. Once charging is complete, we ask that you remove your car immediately.

## Trash

- Sort your waste into sealed bags and dispose of them in the appropriate container at the recycling centre at the front of the park.
- Do not leave full rubbish bags or food outside on your veranda or camping pitch to avoid attracting animals.
- The different waste streams in our environmental street at the front of the park.
  - Household waste
  - Glass container
  - Paper and cardboard
  - Plastic containers
  - Returnable bottles and cans (proceeds will be donated)
- Household waste may not be disposed of in the bins located in or around the sanitary buildings or at reception.
- It is prohibited to discharge waste water on the site, except at the designated drainage points.
- Please dispose of used batteries in the designated battery bin in the launderette.
- It is not permitted to place bulky waste in or next to a container. You are responsible for disposing of bulky waste (paint, microwaves, batteries, refrigerators, tent fabric, tent poles, furniture, etc.), stones and tiles yourself.

## Safety

- The entire park must always be accessible to emergency services in case of emergencies. It is therefore important that barriers, access roads and cycle and footpaths are always clear of cars and other obstacles. In addition, always follow the traffic and safety instructions of the staff.
- Scooters, mopeds, electric scooters, and other electrically powered vehicles (except cars and mobility scooters) are not allowed in the park. Exceptions are only possible with written permission from management.
- Open fires are strictly prohibited at all times. Leaving candles burning unattended, as well as disposing of cigarettes, cigars, or matches improperly, is not permitted. Flammable and explosive substances are also prohibited.

## Sanitary and general facilities

- To maintain hygiene in the sanitary building, please leave the building tidy after use.
- Children under 6 must be accompanied by an adult when using the sanitary facilities. Use of the family shower is intended for families with children under 12.
- Toilet buckets, chemical toilets and waste water can be emptied at the camper service, NOT in the sanitary building
- It is forbidden to linger in the sanitary building without a valid reason or in a disruptive manner. Bicycles, footballs, go-karts, roller skates and scooters are prohibited in the sanitary building.
- Taking photographs or making video recordings in the sanitary building is strictly prohibited.
- We ask our guests to report any problems or malfunctions to reception.

## Prohibited

- Inflatable swimming pools with a diameter greater than 120 cm or a height greater than 25 cm at your pitch or accommodation
- Selling goods and offering services, or holding private or public auctions
- Consuming alcohol outside of you pitch, accommodation or the restaurant.
- Possessing, trading and using nitrous oxide, soft drugs or hard drugs
- Possession of tap installations with pressurised cylinders
- Possession or use of firearms and other weapons.

## Liability

- Do not leave your belongings unattended on the campsite or in your car. Vakantiepark Delftse Hout accepts no liability for loss, damage, or theft of personal property.
- During your stay you will use property of Vakantiepark Delftse Hout and third parties. Please treat this property as if it were your own.
- Vakantiepark Delftse Hout is not liable for damage, accidents, loss of property or other incidents.
- Vakantiepark Delftse Hout is not liable for the direct and indirect consequences of extreme weather conditions or other forms of force majeure.
- There is no supervision at the playground or swimming pool; parents/guardians are responsible for supervising their children.
- Use of playground equipment at Vakantiepark Delftse Hout is entirely at your own risk.

## Compliance with park rules and regulations

- The agreements, conditions and rules contained in the General Terms and Conditions, the RECRON Terms and Conditions and the Park Regulations are mandatory and not open to interpretation. Always follow the instructions of the entrepreneur and management.
- Violating and not following these rules will have consequences. In principle, the first step is a warning, possibly with an additional charge.
- A next step may be departure from the park or denial of access to the park. In urgent situations, Operator may immediately remove Guests without warning. This will not entitle you to a refund of the rent or any part thereof. However, the company may claim compensation for any damage caused or costs incurred during removal. Offences and crimes will always be reported to the police.
- In case of doubt, exceptions or cases not covered by the General Terms and Conditions, the RECRON terms and conditions or these Park Regulations, the choice of park management will always be leading.